## The Green Valley Fire District

"To Provide Our Community Proactive Fire & Emergency Medical Services With Compassion, Competence, Character & Fiscal Responsibility"

## **About our Mission Statement**

"To Provide" - Conveys our energy & dynamic effort in fulfilling a vital role in the community.

"Our Community" - The reason for our existence. We recognize that our citizens are also our customers and that they expect excellence in all we do. Our commitment is to maintain a positive, cohesive and effective relationship with the community.

"Proactive" - We will meet the current needs of the Fire District while having a vigilant eye on the future. We will anticipate, plan for and act on the future needs of the District.

"Fire & Emergency Medical Services" - The core of our existence. We place a high priority on firefighter safety & training, extensive fire prevention activities & quality community education. As professionals, we dedicate ourselves to delivering exemplary emergency service.

"Compassion" - Service above self. We shall deliver a level of customer service beyond reproach. We understand that we are there to solve a problem no matter how small. Our caring and concern is genuine. We shall act as the patient's advocate at all times. We will be there to help even after the fire is extinguished.

"Competence" – We shall strive to exceed standards at all levels. We will accomplish this through training, education, and participation in professional organizations. We shall build positive relationships with other fire & EMS departments and across professional disciplines to increase our knowledge and skills.

"Character" – Everything we do is with integrity. We hold a deep respect for our unique population. We shall earn and maintain the community's trust. Respect & trust among our peers come from a shared dedication to high ideals.

"Fiscal Responsibility" We share a critical role in providing our citizens with the highest possible value for their hard-earned income.